2018 Gratitude Report

See *your name* among 2018 donor angels in our online annual report.

[RMHDurhamWake.org](http://RMHDurhamWake.org)

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**Join us!**

Ronald McDonald House Annual Meeting

**Wednesday, June 19**
RMH of Durham, 506 Alexander Avenue

- **9:00** Continental breakfast
- **9:30** RMH program updates + conversation
- **10:00** Tours

Please Reply by Monday, June 15 to Traci@RMHDurhamWake.org
919-282-0435
Latia was six months old when she was diagnosed with dilated cardiomyopathy, a condition for which there is no known cure.

Tia was in and out of the hospital during her first two years of life. Thankfully she was able to avoid hospital stays for the next three years.

Last November, Tia’s parents took her to their local hospital in Virginia for a catheterization. She had just turned five. During the procedure, Tia had a cardiac arrest. She was revived and stayed in the hospital two weeks before her transfer to Duke to await a heart transplant. At Duke she had a second cardiac arrest and was placed on life support while she waits for a heart.

This is the story we intended to tell on the cover of our Annual Report – devoted parents forced to wait for an outcome they can’t control. It’s an all too common story for the dozens of families we support each day.

Tia’s story now has a new ending. Her father stopped by the office in early May to share big news. Tia finally received her heart. After five months of waiting, a donor heart became available. Thanks to a four-hour surgery, Tia now has her new heart and a new start in life. In two short weeks she’ll go home where she’ll enroll in school in the fall.

This is the gift you share with Ronald McDonald House families each day – the gift of another day with a precious child, the hope that tomorrow may be a brighter day.

For your many acts of love, we thank you!
Ronald McDonald House is blessed with uplifting friends. Each day you remind families served by RMH that they are part of a much larger community.

Your kindness comes in many forms – an unexpected gift of snacks or paper towels, a kind note for a stranger whose baby arrived early, the unexpected gift of a week’s stay paid for a mother whose child faces serious treatment for a serious diagnosis.

Your kindness does more than lift spirits. Each act of love helps shoulder the burden of childhood illness. Every gift you offer makes a family’s life just a little lighter. Your hearts and hands lift families in crisis.

Blue Cross NC: Turning Caring into Action

Turning Caring into Action is more than a corporate slogan. Since 1980, Blue Cross NC has been an important partner of RMH.

This 39-year commitment was celebrated March 8 at the Hearts of Gold Gala. The company and its employees were honored with the Hearts of Gold Award, the highest honor given by Ronald McDonald House of Durham & Wake, for steadfast volunteer and financial support.

Blue Cross NC CEO Dr. Patrick Conway praised RMH programs for keeping families close to seriously ill children. Conway also surprised guests with a gift of $100,000 from Blue Cross NC and its corporate partners.

We are grateful for your caring hearts! 🖤
**Jackson: Pawprints on the Heart**

Jackson spent his first three years as a stray. When he was adopted in March 2010, Kim and Doug Harward knew their first dog was special.

That November, Jackson offered thanks for his rescue by becoming a “dog therapist” at RMH. Kim wanted a therapy dog, and her career as lead nurse for Durham Pediatrics led her to projects for children in need of extra love.

After receiving his certification, Jackson first visited RMH on the Friday after Thanksgiving in 2010. A wise and intuitive soul, he was an instant favorite of guest families, including the adults.

Jackson served RMH faithfully for almost nine years, always sharing paw-print stickers with his friends during their evening visits. More importantly, he shared hope.

In March, Jackson retired from therapy. While he is greatly missed, we now look forward to visits with his little brother, Sherman, who now carries the leash.

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**A Family’s Love, Multiplied**

Kelly Bennett volunteers at RMH with her company, TrialCard. When she and Patrick Martin became engaged, they discussed how they could benefit other people through their wedding.

They chose RMH to receive their friends’ love. Their goal is to underwrite a guest room for RMH families for one year.
Sustainers of Hope
are monthly donors who keep RMH programs running.

Join these everyday heroes who sustain hope for seriously ill children by keeping their families close.

Anonymous
James A. Allen
Jean Al-Nadaf
Thomas Aloi
Van Anderson
Bert & Melanie Armstrong
Jim Armstrong
Martha Arrington
Thomas & Barbara Batchelor
Henry Becton
Carolyn Beddow
Thomas Billington
Lisa Blevins

Veora Boren
Theresa Brightwell
Deborah Britt
Elizabeth Brooks
Ed Broughton
Aniesha Lisane Bryant
Rosario & Judith Cappello
Nadine Carozzi
Melissa Carroll
Angie Carter
Don & Stacy Childs
Jean Clark
Kristen Coggin
Linda Cole
Janet Coleman
Mike & Marianne Coppotelli
Alvaro & Traci Cortez
Tony Corvino
Joey Costa & Belen Baca-Costa
Tony & Debbie Crabtree
Julie Crimmins
Bill & Betsy Crittenden
Stacy Danzey
Fred & Diane DeGroff
Amy Deidrick
Barry Delong
Donna DeLong
Ed & Shea Denning
Andrea Descisciolo
Bob Diegelman
Devi & Karrie Dixon
Paul Dolan
David & Pamela Doolittle
Thomas Dupree
Matt Earley
Michael & Barb Fiedler
James Ford
Kim Fortenberry
Shannon Franks

Erwin & Nancy Fuller
Gene & Anne Gallagher
Lola Garbarino
Gregory Goins
Allan & Laura Gorry
Sherry Green
Lauren Greene
Margie Greene
Shane & Larissa Griffitts
Karl Gutmann
Art Hailey
Deanna Hall
Maurice & Melissa Hargraves
Ronnie Harrell
Judy Hayes
Rick Haynes
Steve & Sherry Helton
Robert Henard
Joseph & Kathleen Hennen
Elinor Hess
Steve & Kristen Hess
Kurt & Brenda Hesse
Lee & Christie Higley
Susan Hiles
Walter & Laura Hinson
Nicholas & Caron Hodges
Jeanne Hoffman
William Huggins
Kenney & Angela Hunter
Mike & Joan Hyland
Thomas Jeffries
D.E. & Anna Johnson
Kerry Johnson
Bryan & Nancy Jones
Malachi Jones
Marilyn Jones
Christopher & Heidi Jurgens
Ryan & Katie Keenan

Kristy Kent
Hannah Kwiatkowski
Marty & Geri Lail
Ingrid Lancaster &
Christina Maciulis
Rickey & Betty Lancaster
Kim Lawson
Bill & Laura Leary
Michael Lee
Thomas & Jany Leiser
Tracy & Michelle Leonard
Leland Lewis
Eddie Locklear

“No one expects to be ‘that family.’ We share a small amount monthly knowing it will mean everything to the parents whose world is shaken.”

April Logan
Rachel Lyons
Kareem Macon
Lauren Manfreda
Beth Manning
David & Laura Mark
Andy Martin &
Jenn Tilden Martin
Mark & Patti Martyak
Tripp & Megan McGrath
David Miller
Kathryn Millican
A Legacy of Love

What gifts do you want to leave?
How will you be remembered?

Leave a legacy of love by remembering Ronald McDonald House in your estate plan.

Gifts may be made in honor or in memory of loved ones. They may also be anonymous if you wish.

Let us help!
Nancy@RMHDurhamWake.org
919-281-1065

Ways to Give
Wills • Trusts • Insurance

Your Love at Work
RMH Programs • Endowment Named Funds

Your planned gift will keep siblings like Keagan close to help baby brothers enter the world.

Andrew Slater
Lindsey Smith
Todd & Michele Snyder
Martha Songaylo
Julie Spearman
Kate Stewart
Evan Stolove
Sarah Stone
Henry Stoop
Jimmy Storey
Michael Strickland
Ronnie & Sandy Strickland
Alicia Stubbs
Tom & Joanne Sullivan
Steve & BJ Suttle
Kelly Svorinich
Kyle & Lori Sykes
Narasingh Tamhankar
Greg Taylor
Crystal Thrasher
Bonnie Thron
Andrew Toler & Shasta Lewis
Arlene Toler
Tim & Karis Tompkins
Tony’s Road Service
Eric & Deborah Toone
Triangle Grace Church
Bruce Trimble
Taylor Trimble
Norman & Gayle Tuomi
Patricia Villines
Mitzi Viola
Debra Wallace
Travis & Cassie Wallace
Wayne’s Service Center
Mary Ann Wilkerson
Shelley Wilkins
John & Jean Willard
Chantelle Williams
Tina Williams-Washington
George & Teresa Winstead
Scott & Jeanne Wittig
Doug & Lisa Wright
Emily Yeatts
Bob & Barbara Yowell

Bonnie Mills
Beverly Morris
Donald Oakley
Katie Oakley
William Onesti
Andrea Ortiz
Oie & Becky Osterkamp
Barrett & Leslie Parker
Vickie Pashion
Millie Perry
Mitch & Laura Perry
Ronnie & Diana Perry
Linda Peterson
Susie Pratt
Karen Price
Elisabeth Pritchett
Rick & Debra Punke
Billy & Selina Puryear
Meredith Pysnik
Laura Reeves
Linda Reiter
Christina Reyes
Evelyn Richards
Dick Richardson
Sierra Richardson
David Roberson
Alyssa Rockwell
Melanie Rodgers
AL & Kathy Ruggeri
Andrea Sanders
Steve Scianna
Wendell & Essa Sconiers
Robert Scutellaro
Ralph & Rita Selmont
Lyndelle Sherman
Clayton & Krisy Sims
Marley Sirman

Your planned gift will keep siblings like Keagan close to help baby brothers enter the world.
Residential Hospitality:
Ronald McDonald Houses

Ronald McDonald Houses are more than a place to stay. They offer space to rest, hot meals, family activities, and even therapy dogs for pediatric patients and their families. Without RMH, the families of young patients sleep in their cars or in hospital lobbies. Your support makes all the difference!

Ronald McDonald House Program Impact

"How can we ever thank you for all you have done for our family? It is very hard to explain how tough it is to be away from home for months, dealing with complex medical issues, not knowing how long it will persist. But in the middle of all of this we have felt so much kindness and generosity. You have helped us when we needed it the most. Our daughter calls you the rainbow in our storm!"

847 Families Hosted
19,384 Nights of Care
1,339 Group Meals Served

48,760 Volunteer Hours
350 Activities Hosted
361 Baking Sessions

Durham
55 Bedrooms
Located one mile from Duke University Hospital

2018 Top diagnosis areas:
1. Cardiology
2. Genetics
3. Neurology
4. Neonatal medicine
5. Oncology

WakeMed
5 Bedrooms
Located inside WakeMed’s Heart Center Inn

2018 Top diagnosis areas:
1. Neonatal medicine
2. General pediatrics
3. Emergency medicine
4. Orthopedics
5. Respiratory medicine

Medical Partners: Carolina House, Central Regional Hospital, Duke Regional Hospital, Duke Children’s Hospital, Holly Hill Hospital, Murdoch Center, REX Healthcare, Veritas Collaborative, and WakeMed Children’s Hospital
2018 Hospitality Angels: Room and Suite Sponsors

Room and suite sponsors underwrite families’ portion of the cost to stay at Ronald McDonald House. This relieves financial stress so families can focus on their children’s care. Sponsors are named on signs by guest room doors.

Anonymous
George & Tita Arkey
Steve and Chandler Bastian
Blue Cross NC Employees
The Brinley Family | Brinley’s Grading
Aaron and Natalie Cain & Team Wells
Choate Construction
Concord Hospitality
Mani and Shannon Daneshmand
Daniel & Tanya Doebler
Duke Baseball
Duke Hospital Auxiliary
Fujitsu
Jeff Greenhut and Betsy Mead | Mead Family Foundation
David and Sheila Groves
Dina Hamad
Charles & Jeanne Hecht
William & Deborah Holder
The Jacob and Emond Families [2]
Connie Lamb
Lee Lamb
Tom & Mollie Lotrecchiano
NC Circle of King’s Daughters and Sons
NetApp
Newkirk Charis Foundation
NTT Data
Overflowing Hands
The Christopher A. Page Family
Parata Systems
John and Mary Beth Parker | McDonald’s of Fayetteville
Qualcomm
I.J. Quinn Family Foundation
Red Card
RGD Project Management
The Roberts Foundation
TrialCard
Veritas Collaborative [2]
Vertical Church
WakeMed Health & Hospitals [5]
Wells Fargo
Xperiential360

Madeline (left) traveled from Australia with her parents for specialized cancer treatment. She experienced her first snow while in NC.
In-Hospital Respite & Resources: 
Family Rooms and Sleeping Rooms

Ronald McDonald Family Rooms offer respite and resources within the walls of the hospital.
Parents and caregivers may use shower and laundry facilities, find coffee and a hot meal or snack, catch up on work, or simply be still in a non-medical environment – all within steps of a sick or injured child’s bedside. The Family Room at Duke even offers four sleep rooms on the pediatric floor. All services are offered free of charge.

Family Room Program Impact

32,716 Caregiver Visits
660 Nights of Care
7,525 Hours Open
7,598 Volunteer Hours
26,370 Cups of Coffee
2,175 Loads of Laundry

“I absolutely love it. This room is an excellent idea. Just enough to give the caretaker a breather and a whole lot more than what anyone would expect to find just steps away from their child’s room.”

“The Family Room helps families by providing food, hot showers, and quiet space. This is very helpful to any family that is away from home.”

Ronald McDonald House Programs Promote Family-Centered Care

• Keeping family members close to sick or injured children
• Helping families spend more time with pediatric patients, interacting with clinical-care teams and participating in critical medical-care decisions
• Enhancing children’s and parents’ hospital experience

Duke Children’s Hospital & Health Center
WakeMed Health & Hospitals
RMH Celebrates the Hearts of Gold Society

The Hearts of Gold Society honors friends with lifetime giving of $100,000 or more.

A&B Carpet & Interiors
Alpha Delta Pi Foundation
The Bin Charitable Foundation
Blue Cross and Blue Shield of North Carolina
The Estate of Patsie Lee Clark
The Coca-Cola Company
Dillard’s

Duke University Health System
Duke PBMT Program
William C. Ethridge Foundation
John & Carolyn Falletta
Fox Family Foundation
GlaxoSmithKline
JumpDC
Lofts at Lakeview

Carol Martin
McDonald’s Association of the Carolinas
McDonald’s Corporation
McDonald’s Wilmington-Myrtle Beach Co-Op
North Carolina Circle of King’s Daughters and Sons
Carolyn K. Penny & Wade Penny, Jr.
Kate B. Reynolds Charitable Trust
Ric & Jan Richards
Norman & Bettina Roberts Foundation | The Roberts Foundation
Ronald McDonald House
Charities
Ronald McDonald House
Charities of North Carolina
The Estate of Dr. Hanna Ruestow
Jerry & Brenda Schafer
Skanska USA
Southwest Airlines
State Employees Combined Campaign
Thirty-One Gifts
United Way of the Greater Triangle
John & Jeaninne Wagner
WakeMed Health & Hospitals
Wells Fargo

♥ Denotes new members

Baby Quinn had heart surgery at six days old. Her family came to RMH from Jacksonville, where her father, Austin, serves in the Marine Corps. Your support made it possible for Quinn’s parents and big sister Paisley to be present for her surgery and recovery. All told they stayed at RMH for 21 days.

About one quarter of RMH families are active or retired military families from across North Carolina and the United States.
Meet the Team!

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Perry Ann Reed, WakeMed Children’s Hospital  
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Michele Snyder, MD, Roivant Sciences

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Patricia Hume  
Bill McChesney*  
Teresa Tate  

**Development Team**
Traci Cortez  
Nancy Jones*  
Bob Vaughn  
Mitzi Viola  

*Denotes team lead

Oie with Board President Diane DeGroff
It’s easy to share the stories that end well – the miracle cures and happy endings. Life at RMH mirrors real life; sometimes it’s difficult. We honor children and families when we tell the entire story of childhood illness. In 2018, Ronald McDonald House families lost 29 precious children, ranging in age from birth to 21. Their stories are important. Because of you, they are also stories of hope, embrace, and love. Thank you.